

Working with the Cleft Lip and Palate Association (CLAPA) as an Awareness Talk Volunteer, you will deliver our programme of awareness talks to Health Care Professionals at Universities and other organisations to increase their understanding of the patient experience.

## Key Tasks may include:

- Share your own personal experience of the cleft journey
- Deliver agreed presentations to a variety of audiences to increase understanding of cleft
- To be aware of CLAPA services and to promote these accordingly

## We're looking for someone who is:

- A parent/carer of a child born with a cleft
- Aged 16 or over
- Comfortable in communicating, presenting & engaging with health care professionals
- Enthusiastic about CLAPA's vision and committed to promoting CLAPA's services
- Highly organised and able to manage their time effectively
- IT literate – able to use video call software, e-mail, the internet and PowerPoint
- Empathetic and non-judgemental
- Able to use initiative, report any concerns, and seek support from CLAPA as appropriate
- Able to maintain boundaries
- Polite, courteous, and reliable

## We can offer you:

- A unique and rewarding volunteer role
- Experience for your CV
- An opportunity to share your views
- Reasonable out-of-pocket travel expenses as per our Expenses Policy

## Time commitment:

- Vary depending on enquiries

